

RESOLUTION NO. 2010-94

A RESOLUTION OF THE LODI CITY COUNCIL  
AUTHORIZING RENEWAL OF SUPPORT  
AGREEMENT FOR ELECTRONIC CUSTOMER  
INFORMATION BILLING SYSTEM WITH VERTEX  
BUSINESS SERVICES, AND FURTHER GRANTING  
THE CITY MANAGER AUTHORITY TO APPROVE  
SUBSEQUENT ANNUAL RENEWALS

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WHEREAS, the Electronic Customer Information System (ECIS) is one of two mission-critical computer applications operated by the City; and

WHEREAS, ECIS is the centerpiece for the City's utility billing activities; and

WHEREAS, the ECIS system has a direct relationship to the City's cash flow, and any significant interruption in the ECIS system would have an immediate negative impact on the City's finances, including its ability to render customer bills; and

WHEREAS, staff feels it imperative to continue to have a maintenance and support agreement in force for this software; and

WHEREAS, staff recommends renewing the support agreement with Vertex Business Systems in the amount of \$62,456.62; and

WHEREAS staff further recommends granting the City Manager authority to approve subsequent annual renewals.

NOW, THEREFORE, BE IT RESOLVED by the Lodi City Council that it does hereby authorize renewal of the Support Agreement for Electronic Customer Information Billing system with Vertex Business Services, and further granting the City Manager authority to approve subsequent annual renewals as required.

Date: June 16, 2010

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I hereby certify that Resolution No. 2010-94 was passed and adopted by the Lodi City Council in a regular meeting held June 16, 2010, by the following vote:

AYES: COUNCIL MEMBERS – Hansen, Hitchcock, Johnson, and Mounce

NOES: COUNCIL MEMBERS – None

ABSENT: COUNCIL MEMBERS – Mayor Katakian

ABSTAIN: COUNCIL MEMBERS – None

  
RANDI JOHL  
City Clerk